



IAM
District 141

1771 Commerce Drive, Suite 103
Elk Grove Village, IL 60007-2139

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IAM141.org

Re: United Airlines Steward Training Summit- Exclusively for Contact Center Stewards

April 02, 2026

Dear Brothers and Sisters,

District 141 is pleased to announce the third annual training Summit for Stewards from within the Reservations classification at United Airlines. The summit will be held at the William W. Winpisinger Education and Technology Center according to the following details:

- Conference Dates: Sunday, August 23, 2026 – Thursday, August 27, 2026
- Travel Dates: Saturday, August 22, 2026, and Friday, August 28, 2026
- Shuttle Service: From/to Washington Dulles International Airport (IAD)

Among the topics included for the Summit are:

- Electronic Steward Notes Training
- Effective Tools for Grievance Writing
- De-Escalation Tactics
- Grievance v's Gripe
- Membership Engagement and Timelines
- Contract Negotiations Updates

Enrollment Deadline: The deadline to submit delegates to the summit via the link below is Friday, June 5, 2026. Late entries will not be accepted. Attendees may self-submit with the approval of the Local.

We will follow up with an email with the link to submit the names soon.

Updated information will be communicated from District 141. **Please do not contact the Winpisinger Center for conference information.** *All contact center stewards including remote agents should be considered eligible to attend this event. If your bylaws require meeting attendance to attend, the Local should request special dispensation from the Air Transport Territory.*

All questions and concerns should be directed to Assistant General Chair, Tony Gibson at tgibson@iam141.org

Fraternally yours,

Michael G. Klemm
President/Directing General Chair
IAM Union, District 141

Cc: Julie Frietchen, Winpisinger Center Director
Ines Garcia-Keim, Winpisinger Center Instructor
Tony Gibson, Assistant General Chair