



A way forward.

### Safeguard your career.

No disciplinary records, just confidential, collaborative problem-solving.

Involving management in workplace disputes risks disciplinary actions for all parties. Peer Dispute Resolution is a confidential, non-punitive alternative. Keep resolutions between peers and safeguard your work relationships without the worry of penalties.

### The Employee Assistance Program

Call for confidential support.

**American Airlines: (704) 572-4859**

**United Airlines & UGE: (303) 525-3334**

**Hawaiian: (808) 367-3774**

## Ease workplace disputes with the Peer Dispute Resolution Program

Navigating through workplace disputes with coworkers can be tricky, but you don't have to do it alone. **Our peer dispute resolution program is easy to use, and completely confidential.**

### Open Dialogue:

Disagreements happen, but they don't have to escalate. Begin with a straightforward conversation – it's often the first step towards understanding and resolution.

### Collaborative Support:

Partner with our PDR specialists who provide expert guidance, helping you to resolve workplace conflicts with confidentiality and respect.

### Mediation Process:

Sometimes dialog and collaborations aren't enough. Our program offers specialized mediation that can help resolve complex issues.

### Take Positive Action:

Choose PDR to maintain a professional and harmonious workplace. Together, we can turn conflict into cooperation.



IAMAW DISTRICT 141



IAMAW District 141  
Employee Assistance Program

# Peer Dispute Resolution







## When to Use Peer Dispute Resolution

Peer Dispute Resolution helps resolve workplace conflicts before they turn into something that both sides will regret.

### Use Peer Dispute Resolution:

- Before Management or Human Resources gets involved
- When both sides are willing to give the program a shot
- When a conflict may result in discipline

Remember: Human Resources and Management are not your friend. Managers tend to resolve conflict by disciplining all parties involved - including those who went to Management for help.

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IAMAW DISTRICT 141

## Resolve and Thrive: Peer Dispute Resolution Program

### Peer-to-Peer Solutions

Engage in open, honest dialogues with your coworkers. Find common ground and collaborative solutions through mutual respect and understanding.

### A Respectful, Confidential Approach

Handle disputes with empathy and discretion. Our program ensures a safe space for respectful and confidential conversations, fostering a culture of trust.

### Effective and Efficient

Experience the efficiency of solving issues directly with your peers. Our guided process is designed to be quick and effective, minimizing disruptions to your work life.

### Avoid Legal and Career Hazards

Navigate conflicts without the complexities and risks of legal procedures. Protect your career and relationships by resolving issues amicably within our supportive framework.

### Be a part of a positive change

Learn valuable conflict resolution skills and help create a more harmonious workplace for everyone.

### Building a Better Workplace

Your participation strengthens our community. Together, we can transform challenges into opportunities for personal and professional growth.



We can work it out.