

GSAP Event Review Committee (ERC) team members

Adam Carter – NOC Management
 David Lilja – Aviation Safety Sr. Analyst
 Bill Salo / Brian Leifker – IAM
 John Woodring – FAA



ERC upcoming events

Open ERC – CSC, EOC –

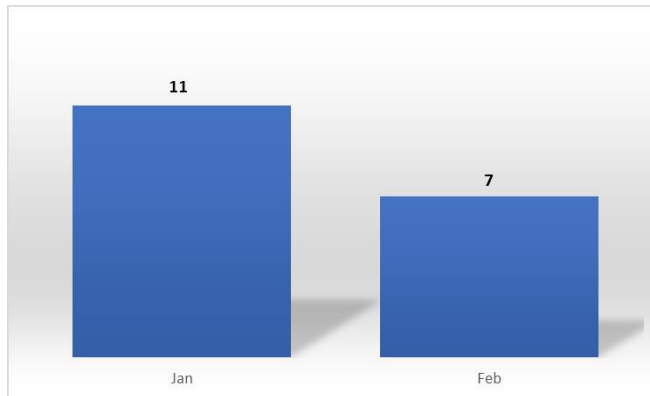
Ground Safety Action Program (GSAP) News Load Control edition, is published by United Airlines, IAM and the FAA. The GSAP program for the Load Control group is a joint partnership designed to improve the safety of United's operations by offering load planners the ability to report safety concerns and/or self-disclose inadvertent Code of Federal Regulation (CFR) and company policy violations.

Your feedback is welcome:

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File a GSAP at [ASAP.UAL.COM](https://www.united.com/ASAP) OR
 Call GSAP Hotline 844-280-ASAP

GSAP – Load planning reporting 2022



Program statistics

- 18 submitted reports through Feb 25th
- 2 Action Items Assigned
- 1 Hazard ID

14 CFR Part 5 Requirement

Thank you for doing your part in creating a safer environment and helping United comply with 14 CFR Part 5, which **requires** employees of every Part 121 carrier to communicate hazards and/ safety concerns they identify at work. Your reporting has led to many improvements to policies and procedures, and much-needed technology updates. Keep up the good work!

Current NLC items under review by the Safety Review Committee

1. Flights Departing without Final Weights

Current phase: Investigation
 Updated 2/25/22

Flights Departing without Final Weights have been reported and are being processed through the Flight Operations Safety Action Program (FSAP) along with a review by United's FAA Principal Operations Inspectors (POI) for resolution.

2. PRC Weight Change Errors

Current phase: HI Draft
 Updated 3/1/22

As a result of multiple GSAP reports related to ATW Weight Changes, AO Safety is currently drafting a passenger weight error discrepancy Hazard ID. The goal of the Hazard Identification is to take a closer look at the errors and determine appropriate mitigations such as adding controls or technology that may help alleviate passenger weight change errors.

3. Difficulty Contacting Stations

Current phase: Project Planning
 Updated 3/1/22

Both GSAP and DSAP reports have identified occasions where contact information for stations is inaccurate or unavailable. As a result, a project team of subject matter experts is currently looking at a replacement for, or a rebuild of the AGH and Airport Database that is more accurate. The team will also create a process to correct station information in a timely manner. In the meantime, a quarterly audit of the AGH is being conducted to ensure the phone data is updated appropriately.



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1. Open the camera app on your Android or iOS devices.
2. Hold your device over the QR code so that it's clearly visible within your device's screen.
3. If necessary, press the button to confirm opening the download page.

