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GSAP Event Review Committee (ERC) team members

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ERC upcoming events

The ERC meets Wednesdays from 11 a.m. – 4 p.m.

Ground Safety Action Program News is cooperatively published by United Airlines, IAM and the FAA. The Ground Safety Action Program (GSAP) is a joint partnership designed to improve the safety of United's operations by offering the IAM, management, and administrative employees the ability to report safety concerns and/or self-disclose inadvertent Code of Federal Regulation (CFR) and company policy violations.

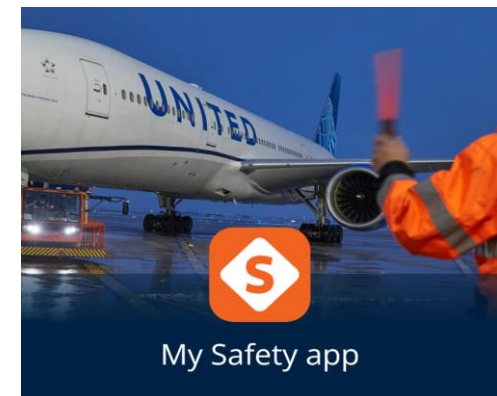
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File a GSAP at [ASAP.UAL.COM](https://asap.ual.com) OR
 Call GSAP Hotline **844-280-ASAP**

My Safety App (MSA): Available now!

We're excited to introduce My Safety app (MSA) – a mobile solution for Safety reporting that's available to AO frontline employees and M&A employees across the company. MSA is available across all mobile platforms, including MAP devices, TC75 handheld scanners, and all personal mobile devices. The app provides a user-friendly experience for the submission of GSAP and AO IOR reports directly from your work or personal mobile device. Airport Operations Safety listened to your feedback about the limitations and frustrations associated with the completion of safety reports on desktop computers. We addressed this feedback by partnering with the Digital Technology team to bring mobile safety reporting to the Airport Ops team. The app was designed from the ground up, using feedback from CS, Ramp, MoveTeam and IAM union leaders. The same groups were involved in testing the mobile app to ensure proper functionality. Some of the exciting features of the app include voice dictation and photo and video attachments. ETQ (the web-based tool you've traditionally accessed through Flying Together) or asap.ual.com will remain fully functional to users and will continue to serve as the database for safety reports. Employees may file new reports or access old reports on the desktop platform or via the new mobile app. As a reminder, the use of hand-held electronic devices while operating any motorized vehicle is strictly prohibited.



Download the My Safety App

<https://ft.ual.com/Apps/my-safety-app>



Scan the QR Code to download the app

1. Open the camera app on your Android or iOS devices.
2. Hold your device over the QR code so that it's clearly visible within your device's screen.
3. If necessary, press the button to confirm opening the download page.

Latest GSAP positives – positive changes resulting from your GSAPs

Safety issue identified	Corrective action taken
It was reported while offloading the aircraft, a baggage container was secured onto a transport dolly. While transporting the container to the claim area, it dislodged from the dolly. The agent stated they latched the container by securing all locks prior to movement from gate area. It was determined the locking mechanisms are different on the new dollies.	Seventy-two dollies were identified as having the new locking system. They were taken out of service for inspection and repair and were then placed back into service.
It was reported if there are B737 aircrafts parked at two adjacent gates, the clearance from the winglet to the catering truck that services the aircraft is approximately 3 feet. If the catering truck is at the adjacent gate, the clearance is about 1-2 feet.	The issue was shared with corporate real-estate who then interacted with local station management to strategize on a solution. The group was provided photos of the catering truck unable to exit the gate area with a 737 parked at adjacent gate. The station has advised catering to service the F class galleys on all aircraft at both gates, which eliminates aircraft damage potential.
It was reported there was a booking error within the U360 embargo system while attempting to load an animal at the gate.	An error in the UC360 embargo system software was identified which allowed this animal to be booked incorrectly. The software has since been corrected and updated.